DynaMed Plus app

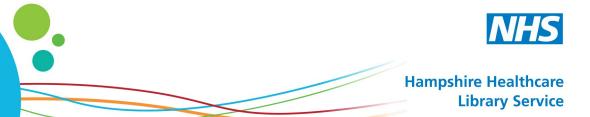Did you know that you can download the DynaMed Plus app to your Smartphone or tablet?

Below are the easy steps on how to set this up:

- Download the free DynaMed Plus app from the iTunes App store/Google Play.

- Access DynaMed Plus from Hampshire Hospitals NHS Foundation Trust or Southern Health NHS Foundation Trust. (Access via the intranet or www.dynamed.com with your OpenAthens account)

- Click on the **Get the DynaMed Plus Mobile App** link on the left hand side.

- Enter your e-mail address and click **Send**.

- An authentication link is e-mailed to you.

- Open the e-mail **from your mobile device** and tap the authentication link to authenticate the app.

Note: If you do not tap the authentication link in the e-mail within 48 hours you will need to request a new authentication key from within DynaMed Plus.

The DynaMed Plus App opens on your device and you are prompted to Install with Images or Install without Images. Installing without images allows you to install the content on your device while saving space on your device. Images are displayed on demand when connected to the internet.

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DynaMed Plus app FAQ

What are the mobile device requirements for the DynaMed Plus app?

The DynaMed Plus App for Apple iOS devices requires:
- Any iPhone® or iPad® or iPod touch® running iOS 9.3 or higher
- Requires at least 800MB of memory when installed with images -OR- Requires at least 400MB of memory when installed without images

The DynaMed Plus App for Android devices requires:
- Any Android device running Android 5.0 or higher
- Requires at least 800MB of memory when installed with images -OR- Requires at least 400MB of memory when installed without images

Can I install the DynaMed Plus app on multiple devices?
Yes. Your can authenticate the DynaMed Plus app on up to three separate devices.

Can I use the DynaMed Plus app offline?
After installing the app and downloading the DynaMed Plus content, the app can be used offline without a wireless signal. A wireless signal is required to perform updates to the DynaMed Plus content when updates become available.

Does the DynaMed Plus app authentication expire?
Your personal user credentials will authenticate the app for 12 months. After that time, the app will prompt you to re-enter your active credentials.

How do I check for updates the DynaMed Plus Mobile app?
The content is the DynaMed Plus mobile app is automatically updated while the app is in use and you are online. If you have not used the app while online, you may want to force an update, which will install all content updates since your last online use.
To check for updates:
- Tap the menu icon in the upper right of the screen .

- Tap Update Status in the menu that appears on the screen.

- Select Force Update Now to install all pending content updates.

A wireless signal is required to perform updates to the DynaMed Plus content when updates become available.