

# QI Evidence Update – April 2021

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## 1. Improvement

- [The role of improvement during the response to COVID-19: insights from the Q community](#) (The Health Foundation, March 2021)
- [Quality improvement report: setting up a hospital at night service, limitations of bleep filtering and using an electronic task management system](#) (BMJ Open Quality, March 2021)
- [Impact of a blended curriculum on nursing handover quality: a quality improvement project](#) (BMJ Open Quality, March 2021)
- [Learning health systems using data to drive healthcare improvement and impact: a systematic review](#) (BMC Health Services Research, March 2021)
- [Opportunities to enhance ward audit: a multi-site qualitative study](#) (BMC Health Services Research, March 2021)
- [A qualitative study of organisational response to national quality standards for 7-day services in English hospitals](#) (BMC Health Services Research, March 2021)
- [Creating a culture of quality: our experience with providing feedback to frontline hospitalists](#) (BMJ Open Quality, March 2021)
- [Driving quality improvement with a massive open online course \(MOOC\)](#) (BMJ Open Quality, March 2021)
- [Acting on feedback from national clinical audits: NHS staff describe their motivations and the barriers to engaging with the data](#) (National Institute for Health Research, March 2021)
- [Innovation will boost south-west England's post-COVID economy](#) (UK Research and Innovation, March 2021)
- [Quality and safety in the time of Coronavirus: design better, learn faster](#) (International Journal for Quality in Health Care, 2021)
- [Strengthening citizenship: A healthcare improvement priority](#) (Future Healthcare Journal, March 2021)
- [The contribution of political skill to the implementation of health services change: a systematic review and narrative synthesis](#) (BMC Health Services Research, March 2021)

## 2. COVID-19 & Strategy

- [State of health and care: The NHS Long Term Plan after Covid-19](#) (Institute for Public Policy Research, March 2021)
- [Recover, Reward, Renew: A post-pandemic plan for the healthcare workforce](#) (Institute for Public Policy Research, March 2021)
- [Pressure points in the NHS](#) (British Medical Association, March 2021)
- [Six lessons the UK should have learned, one year on from its first lockdown](#) (The Conversation, March 2021)
- [The health and social care White Paper explained](#) (The Kings Fund, March 2021)
- [How the NHS is funded – updated](#) (The Kings Fund, March 2021)

### 3. Patient Involvement

- [Implementing online patient feedback in a 'special measures' acute hospital: A case study using Normalisation Process Theory](#) (Digital Health, March 2021)
- [NHS appointment letters shouldn't make you feel confused, worried or anxious](#) (download link) (Healthwatch West Sussex, March 2021)
- [Virtual clinics are reassuring but sometimes daunting](#) (BMJ, March 2021)
- [Creativity in public involvement, supporting authentic collaboration and inclusive research with seldom heard voices](#) (BMC - Research Involvement and Engagement, March 2021)
- [Patient - partner engagement at the Centre de recherche du CHUS in the Province of Quebec, Canada, from an intuitive methodology to outreach after three years of implementation](#) (BMC - Research Involvement and Engagement, March 2021)
- [Patient Experience Research Collection](#) (National Institute for Health Research, March 2021)

### 4. Technology

- [Securing a positive health care technology legacy from Covid-19](#) (The Health Foundation, March 2021)
- [Digital inclusion – how have things changed during Covid 19?](#) (Age UK, March 2021)
- [The data divide, public attitudes to tackling social and health inequalities in the Covid - 19 pandemic and beyond](#) (Ada Lovelace Institute, March 2021)
- [How health data have been used during covid - 19, and whether the changes are here to stay](#) (BMJ, March 2021)
- [Pandemic shows how 'digital by default' government services exclude those who need them most](#) (The Conversation, March 2021)
- [Usability of electronic health record systems in UK EDs](#) (Emergency Medicine Journal, March 2021)
- [Will social media banish the bleep? An analysis of hospital pager activity and instant messaging patterns](#) (BMJ Open Quality, March 2021)
- [Digital games, apps and e-therapy show promise for helping children manage obesity, anxiety and other long-term conditions](#) (National Institute for Health Research, March 2021)
- [Technology may underpin primary care of the future](#) (Life Sciences, March 2021)
- [The Top 10 Apps Globally To Keep Your Health in Check](#) (Heath Tech Digital, March 2021)
- [NHS needs 'smart digital foundations' to support population health priorities](#) (Digital Health, March 2021)

### 5. Wellbeing & Virtual Working

- [The other pandemic: the impact of Covid-19 on Britain's mental health](#) (Public First, March 2021)
- [NHS Wellbeing Guardians](#) (NHS Employers, March 2021)
- [Finding the space to slow down](#) (The Kings Fund, March 2021)
- [How to deal with a year of accumulated burnout from working at home](#) (The Conversation, March 2021)
- [How to run virtual events: a guide to running successful online events](#) (Comms2point0, March 2021)

### 6. Awards, Events & Training

- [Patient Safety Awards 2021](#) – closing date 16 April 2021
- [BMJ Awards 2021](#) – closing date 14 June 2021
- [The School for Change Agents](#) – starts April 2021 (free virtual course, NHS Horizons Team)
- [Priorities for system reset: A response from the frontline - 21 April 2021 16:00-17:00](#) (free webinar, HSJ Workforce Virtual Series)
- [COVID-19: Psychological First Aid](#) (free virtual course, Public Health England)
- [Collaborative Working in a Remote Team](#) (free virtual course, University of Leeds)
- [Improvement Fundamentals](#) (free ongoing virtual courses, NHSE)
- [#ProjectM bite size learning for leaders & managers](#) (free ongoing virtual courses, NHSE)