

QI Evidence Update – July 2021

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1. Improvement

- [How to sustainably build capacity in quality improvement within a healthcare organisation: a deep-dive, focused qualitative analysis](#) (BMC Health Services Research, June 2021)
- [Completeness of reporting of quality improvement studies in neonatology is inadequate: a systematic literature survey](#) (BMJ Open Quality, June 2021)
- [Managing high frequency users of an electronic consultation system in primary care: a quality improvement project](#) (BMJ Open Quality, June 2021)
- [How to specify healthcare process improvements collaboratively using rapid, remote consensus-building: a framework and a case study of its application](#) (BMC Medical Research Methodology, May 2021)
- [Designing for value in specialty referrals: a new framework for eliminating defects and wicked problems](#) (NEJM Catalyst, June 2021)
- [Development of an Implementation Process Model: a Delphi study](#) (BMC Health Services Research, June 2021)
- [A practical guide to the art of psychological safety in the real world of health and care](#) (NHS Horizons, June 2021)
- [The History of PDSA, PDCA, and Dr. Deming](#) (JFlinch, June 2021)
- [Two Popular Process Improvement Methodologies Explained](#) (KaiNexus, June 2021)
- [Wrong site surgery – wrong patient: invasive procedures in outpatient settings](#) (Healthcare Safety Investigation Branch, June 2021)
- [Four innovation hubs to be established as part of the Health Foundation's programme to improve the adoption of health care improvements](#) (The Health Foundation, June 2021)
- [Linking Quality, Safety, and Wellness Through Health Care Debriefing](#) (IHI, June 2021)
- [Walsall Healthcare Trust's QI Awards 2021 poster gallery](#) (Walsall Healthcare Trust, 2021)

2. Patient Involvement

- [Framework for involving patients in patient safety](#) (NHSE/I, June 2021)
- [Bringing Patients, Clinicians, and Researchers Together to Get Better Outcomes](#) (IHI, June 2021)
- [Admin matters: the impact of NHS administration on patient care](#) (The Kings Fund, June 2021)
- [Four priorities to reaffirm patient voice in the coming era of AI healthcare](#) (LSE blog, June 2021)
- [Bottom-up citizen engagement for health emergency and disaster risk management: directions since COVID-19](#) (The Lancet, June 2021)

3. Strategy

- [Accelerating population health improvement](#) (BMJ, 2021)
- [A new deal for surgery](#) (Royal College of Surgeons of England, May 2021)

With thanks to the Evidence Team Andrea Gibbons (@andreadgibbons) and Jess Pawley (@improvjess) at Somerset NHS Foundation Trust

- [Workforce burnout and resilience in the NHS and social care](#) (House of Commons Health and Social Care Committee, June 2021)
- [Providers deliver: collaborating for better care](#) (NHS Providers, June 2021)
- [Corporate services productivity toolkit](#) (NHS England, May 2021)
- [Using targets to improve public services](#) (Institute for Government, June 2021)
- [My role in tackling health inequalities: a framework for allied health professionals](#) (The Kings Fund, June 2021)
- [Strengthening NHS board diversity](#) (NHS Confederation, June 2021)
- [Moral distress and moral injury: recognising and tackling it for UK doctors](#) (British Medical Association, June 2021)
- [A qualitative study of experiences of NHS mental healthcare workers during the Covid-19 pandemic](#) (BMC Psychiatry, May 2021)

4. Technology

- [Patients and machines: does technology help or hinder empathy and person-centred care?](#) (The Health Foundation, June 2021)
- [How to Measure the Value of Virtual Health Care](#) (Harvard Business Review, June 2021)
- [Digital boards: tackling digital inclusion means designing services that meet all your users' needs](#) (NHS Providers, June 2021)
- [Digital skills in mental health guide: an interactive tool for teams to make progress together](#) (NHS Confederation, June 2021)
- [Data saves lives: reshaping health and social care with data \(draft\)](#) (Department of Health and Social Care, June 2021)
- [The protection of personal data in health information systems: principles and processes for public health](#) (World Health Organisation Europe, June 2021)
- [Locked out: digitally excluded people's experiences of remote GP appointments](#) (Healthwatch England, June 2021)
- [Mobile app for long Covid launched in 27 NHS trusts](#) (Digital Health, June 2021)
- [Switched on: how do we get the best out of automation and AI in health care?](#) (The Health Foundation, June 2021)
- [Designing and introducing digital solutions for nurses](#) (Nursing Times, June 2021)

5. Awards, Events & Training

- [An Introduction to Innovation in Healthcare](#) - beginning July 2021 (free 4 week virtual course, University of Bath & West of England AHSN)
- [QI South West Conference - 14 August 2021](#) (free virtual event, abstract submissions now open)
- [Technology & Data in 2030 - 9 September 2021](#) (free virtual event, NEJM Catalyst)
- [Fab Change Day 2021 - 24 November 2021](#)
- [THIS Space 2021- 24-25 November 2021](#)
- [COVID-19: Psychological First Aid](#) (free virtual course, Public Health England)
- [Collaborative Working in a Remote Team](#) (free virtual course, University of Leeds)
- [Improvement Fundamentals](#) (free ongoing virtual courses, NHSE)
- [Uplifting resources for the NHS from the NHS](#) (Health Education England)

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