

# QI Evidence Update March 2023

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## 1. Quality improvement

- [Beyond hollowing out: Public sector managers and the use of external management consultants](#) (Public Administration Review, Feb 2023)
- [Developing a tool to measure enactment of complex quality improvement interventions in healthcare](#) (BMJ Open Quality, Feb 2023)
- [Does systematic analysis of patient complaints and compensation cases at hospitals provide useful information to guide quality improvement? Experience from Denmark](#) (BMJ Open Quality, Feb 2023)
- [Improving patient satisfaction for patients with acute neurological symptoms by increased flow from the front door of hospital and more specific documentation in medical record notes: a quality improvement project](#) (BMJ Open Quality, Feb 2023)
- [How patient experience survey results might guide hospital quality improvement strategy: a thematic and syntactic analysis of patient comments](#) (researchsquare.com, Feb 2023)
- [The effect of a multi-faceted quality improvement program on paramedic intubation success in the critical care transport environment: a before-and-after study](#) (Scandinavian Journal of Trauma, Resuscitation and Emergency Medicine, Feb 2023)

## 2. Integrated care

- [Care Data Matters: A Roadmap for Better Data for Adult Social Care](#) (Department of Health and Social Care, Feb 2023)
- [Harm caused by delays in transferring patient to the right place of care](#) (Healthcare Safety Investigation Branch, Feb 2023)
- [Delayed hospital discharges and adult social care](#) (House of Commons Library, Feb 2023)
- [Introducing Integrated Care Systems](#) (House of Commons Public Accounts Committee, Feb 2023)
- [Care Home Residency and its Association with Ambulance Service Workload](#) (Journal of the American Medical Directors Association, Feb 2023)
- [Building an integrated care system intelligence function](#) (NHS England, Feb 2023)
- [Supporting Clinical Leadership in Virtual Wards: A Guide for Integrated Care System Clinical Leaders](#) (NHS England, Feb 2023)

## 3. Patients & people

- [How did healthcare professionals define patient engagement in quality management? A survey study](#) (BMC Health Services Research, Feb 2023)
- [Engaging underrepresented people in a regional transformation project: co-production of a framework](#) (eprints.lancs.ac.uk, Feb 2023)
- [Collecting Patient Feedback as a Means of Monitoring Patient Experience and Hospital Service Quality – Learning from a Government-led Initiative](#) (Patient Preference and Adherence, Feb 2023)

## 4. Population health & prevention

- [The role of health protection teams in reducing health inequities: findings from a qualitative study](#) (BMC Public Health, Feb 2023)
  - [Both, and: population health and public health professionals need to make the most of distinct contributions to better health](#) (The King's Fund, Feb 2023)
  - [The public health implications of the cost-of-living crisis: outlining mechanisms and modelling consequences](#) (The Lancet, Feb 2023)
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## 5. NHS strategy & performance

- [Public health commissioning in the NHS: 2022-2023](#) (Department of Health and Social Care, Feb 2023)
  - [Research Briefing: General Debate on the future of the NHS, its funding and staffing](#) (House of Commons Library, Feb 2023)
  - [The NHS workforce in England](#) (House of Commons Library, Feb 2023)
  - [One year on from the backlog recovery plan: what next for NHS waiting lists?](#) (Institute for Fiscal Studies, Feb 2023)
  - [Development of patient-centred care in acute hospital settings: A meta-narrative review](#) (International Journal of Nursing Studies, Feb 2023)
  - [Progress in improving mental health services in England](#) (National Audit Office, Feb 2023)
  - [Improving Staff Experience and Staff Engagement at QEH](#) (NHS Employers, Feb 2023)
  - [Reducing did not attend \(DNAs\) in outpatient services](#) (NHS England, Feb 2023)
  - [The State of Community Health Services in England](#) (Nuffield Trust, Feb 2023)
  - [Use of urgent, emergency and acute care by mental health service users: A record-level cohort study](#) (Plos One, Feb 2023)
  - [The A&E crisis: what's really driving poor performance?](#) (Reform, Feb 2023)
  - [Public Perceptions of the NHS: A Winter of Discontent](#) (The Health Foundation, Feb 2023)
  - [Dying Well at Home: Commissioning Quality End-Of-Life Care](#) (The King's Fund, Feb 2023)
  - [The shadows of waiting and care: on discourses of waiting in the history of the British National Health Service](#) (Wellcome Open Research, Feb 2023)
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## 6. Technology & data

- [Artificial Intelligence and Digital Healthcare Technologies Capability Framework](#) (Health Education England, Feb 2023)
  - [Digital care at home: Exploring the role of smart consumer devices](#) (Health & Place, Feb 2023)
  - [Charting a Course for Smartphones and Wearables to Transform Population Health Research](#) (Journal of Medical Internet Research, Feb 2023)
  - [Tackling Inequality and Disadvantage: Key Actions Policy Makers, Commissioners and Provider Organisations Can Take When Developing an Approach with a Digital Component](#) (National Voices, Feb 2023)
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## 7. Events & Training

- [24 March 2023 - Spotlight on the QI Hub @ Royal Cornwall Hospitals NHS FT](#) (free online, E4QI)
- [6 April 2023 - HSJ Patient Safety Awards deadline](#)
- [26 April 2023 - Spotlight on QI @ Derbyshire Community Health Services NHS FT](#) (free online, E4QI)
- [30 May 2023 - Spotlight on QI @ Solent NHS Trust](#) (free online, E4QI)
- [13 July 2023 - Central London Community Healthcare Quality Improvement Conference](#) (free online)

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