

QI Evidence Update – September 2021

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1. Improvement

- [Learning from patient safety incidents involving acutely sick adults in hospital assessment units in England and Wales: a mixed methods analysis for quality improvement](#) (Journal of the Royal Society of Medicine, August 2021)
- [Reporting standards, outcomes and costs of quality improvement studies in Ireland: a scoping review](#) (BMJ Open Quality, August 2021)
- [Can pizza lead to sustainable quality improvement in the NHS?](#) (NHS Providers, August 2021)
- [Shaping the Transition to Whole System Quality: Examples from the Field](#) (The Institute for Healthcare Improvement, August 2021)
- [Joy in Work Results-Oriented Learning Network Case Study: NorthShore University HealthSystem](#) (The Institute for Healthcare Improvement, August 2021)
- [The presence and potential impact of psychological safety in the healthcare setting: an evidence synthesis](#) (BMC Health Services Research, August 2021)
- [Approaches to Measure Efficiency in Primary Care: A Systematic Literature Review](#) (Applied Health Economics and Health Policy, August 2021)
- [32 Business Process Improvement Examples to Guide Your Efforts](#) (KaiNexus, August 2021)

2. Patient Involvement

- [Inclusive language in health and care: why the words we use matter](#) (The Kings Fund, August 2021)
- [Co-creation of practical “how-to guides” for patient engagement in key phases of medicines development—from theory to implementation](#) (Research Involvement and Engagement, August 2021)
- [A first-hand experience of co-design in mental health service design: Opportunities, challenges, and lessons](#) (August 2021)

3. Strategy

- [Integrated Care Systems: Guidance](#) (NHS England, August 2020)
- [Guidance on the functions and governance of the integrated care board, and the model constitution](#) (NHS Providers, August 2021)
- [It's not just about the front door of the hospital: lessons from the medical generalism in smaller hospitals study](#) (The Nuffield Trust, August 2021)
- [Ambitions for change: Improving healthcare in care homes](#) (The British Geriatrics Society, August 2021)
- [Waiting times for elective \(non-urgent\) treatment: referral to treatment \(RTT\)](#) (The Kings Fund, August 2021)
- [Could NHS waiting lists really reach 13 million?](#) (Institute for Fiscal Studies, August 2021)
- [Right time, right place: Urgent community-based care for older people](#) (British Geriatrics Society, August 2021)
- [A system approach to the demand crunch](#) (NHS Confederation, August 2021)
- [Social care funding: complex but not impossible](#) (The Nuffield Trust, August 2021)
- [Untapped? Understanding the mental health clinical support workforce](#) (The Nuffield Trust, August 2021)
- [The mental health workforce: challenges facing the NHS](#) (The Nuffield Trust, August 2021)
- [Five things we learnt from our work on the health and wellbeing of lower paid NHS staff](#) (The Health Foundation, August 2021)

- [Wizards of Oz? What the UK can learn from Australia's healthcare system](#) (Institute of Economic Affairs, August 2021)
 - [Mirror, mirror 2021: Reflecting Poorly: Health Care in the U.S. compared to Other High-Income Countries](#) (Commonwealth Fund, August 2021)
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4. COVID-19

- [The role of the ambulance sector in transforming services and coping with the long-term impact of Covid-19](#) (NHS Providers, August 2021)
 - [Caring for hospital patients with COVID-19 Quality of care in England examined by case record review](#) (Royal College of Physicians, August 2021)
 - [Transformations in the landscape of primary health care during Covid-19: themes from the European region](#) (Health Policy, August 2021)
 - [Waiting for care: understanding the pandemic's effects on people's health and quality of life](#) (The Health Foundation, August 2021)
 - [The pandemic transformed how social care was delivered – and these changes could be here to stay](#) (The Conversation, August 2021)
 - [Responding to the needs of a diverse workforce and community during COVID-19](#) (NHS Employers, August 2021)
 - [Long Covid – The illness narratives](#) (Social Science & Medicine, August 2021)
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5. Technology

- [What Good Looks Like framework](#) (NHSX, August 2021)
 - [Who Pays for What proposals](#) (NHSX, August 2021)
 - [Royal Berkshire extends avatar-led interactive programme following pilot](#) (Digital Health, August 2021)
 - [Royal Wolverhampton NHS Trust and Babylon partner to deliver digital-first services](#) (Health Tech Newspaper, August 2021)
 - [Will an uptake in digital health services have implications on inequalities?](#) (Digital Health, August 2021)
 - [YouTube to add new features that help the public identify credible, trusted health information](#) (Health Tech Newspaper, August 2021)
 - [Digital health is a vital tool: here's how we can make it more sustainable](#) (The Conversation, August 2021)
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6. Awards, Events & Training

- [Technology & Data in 2030 - 9 September 2021](#) (free virtual event, NEJM Catalyst)
- [Lean Fundamentals – 13 September - 7 November 2021](#) (free virtual course, NHSE)
- [Getting Started with Large Scale Change 6 September - 17 October 2021](#) (free virtual course, NHSE)
- [Health Business Awards - Deadline 8 November 2021](#)
- [Fab Change Day 2021 - 24 November 2021](#)
- [COVID-19: Psychological First Aid](#) (free virtual course, Public Health England)
- [Collaborative Working in a Remote Team](#) (free virtual course, University of Leeds)
- [Improvement Fundamentals](#) (free ongoing virtual courses, NHSE)
- [Uplifting resources for the NHS from the NHS](#) (Health Education England)